

News from the Field

January 2022



Medical Records Services

Monthly Newsletters

Connected, Compliant, Collaborative HealthCare Data

MRS Updates

Welcome to the MRS January client newsletter. I hope this finds you healthy, safe, warm and well.

You will receive these monthly this year. It is my hope that they will be of value to you by bringing updates from us as well as news stories from the field. The articles included resonated with me and thought they might be of interest to you as well.

The HIPAA platform has gone through a significant upgrade last year. The product was completely rewritten and has many new features. It is easier and more intuitive to use, with expanded functionality. There is a new log in which can be found [here](#), or as always under <https://www.medrecserv.com/client-login/>. If you or your staff are struggling with some of these new changes, please reach out to us.

included a large cybersecurity section to educate your staff on what to look for in their computer work that might put your organization at risk. The expanded and updated training is ready to go, and part of a larger Cyber Security toolset that we are now using. More on that later.

Every month we will bring articles relevant to Compliance and Security. For the articles that are listed below, you will find links to the articles, after each summary.

Feel free to forward these newsletters' to your staff or reach out to me and we can add them to the mailing list. Our intent is to bring you training fodder.

You will notice an additional section in these newsletters for Cyber Security. We now have various products on Cyber Security in a toolset available. They involve employee training ,testing and monitoring. It includes things like Phish Rip on going surveillance. You get a glimpse of it under your additional HIPAA training for this year as a part of your contract with MRS.

Another part of Cyber Security toolset is a **technology assessment** for new and existing employees, **This part of the toolset is also free**, and is included with your monthly subscription with MRS.. *It can be a great tool for new hires, to evaluate their technology skills.* If you are interested, please send us an email and we can get you the link specific to your practice and your employees.

The Cyber Security Newsletter is a separate newsletter sent to our Cyber Security clients. You will get that as well. It is listed below and will be a regular part of these communications.. You can click on the link to access it, or always find it under medrecserv.com/newsletters

Lastly, MRS has changed to monthly billing this year. You have heard us talk about it in the past, and it is finally here. If you're not on monthly billing currently, you will notice that your portal will be inactive sometime in the next week. In order to reactivate it we just need to get you on a monthly billing schedule. Please reach out to me for a credit card authorization or a monthly invoicing schedule. If you are already on monthly billing, please disregard this last section.

Again thank you for your business and please reach out to us at anytime if you need help.

Warmest Regards,

Mark Norris



HIPAA News

CMS announces a decision tree to determine who is a covered entity

To download the tool, click [here](#), and go to the resource link in the article.

KY Hospital Systems Down During Cybersecurity Incident Investigation

Hospital systems and phone lines are down at a Kentucky hospital, and a server misconfiguration resulted in potential PHI exposure in a California county. Read more [here](#)

NY Fines EyeMed \$600K in Wake of Healthcare Data Breach Impacting 2.1M

EyeMed allegedly failed to implement multi-factor authentication and proper password management, leading to a 2020 healthcare data breach that impacted 2.1M people. Read more [here](#)

Managing Telehealth, Remote Patient Monitoring Security Concerns

January 27, 2022 - As adoption increases, healthcare organizations, vendors, and providers will continually be tasked with managing telehealth and remote patient monitoring (RPM) security concerns. Read more [here](#)

Memorial Health Faces Lawsuit After Hive Ransomware Cyberattack

Cyberattack against Memorial Health System, and victims are now

demanding answers. Read more [here](#)

Cyberattacks Will Be The Top Health Tech Hazard This Year, ECRI Says, supply chain second....

After cyberattacks, ECRI predicted that supply chain problems and damaged infusion pumps are likely to cause issues in the health tech space this year. Read more [here](#)

We all think it wont happen to me, but stranger things have happened. Make sure your staff completes the new training as soon as possible. A well trained staff makes for a better staff.

Cyber Security News

We have a separate newsletter for our Cyber Security Clients, which you can access by clicking on the link below



IT'S A SLIPPERY SLOPE
The perils of cyberscams and how to navigate them

THIS MONTH'S TOPICS:

Green Circle:
So you clicked the link

Look at you, slaloming through the internet like a pro. If cybersecurity was a Winter Olympic sport, you'd win gold: maneuvering through emails with ease, swerving around phishing attempts.

We want your feedback. Please feel free to ask questions and make comments.



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